



FINANCIAL POLICY

Welcome to Red Lotus Health and the offices of Jenni Lund, M.Ac., L.Ac, EAMP. My mission is to facilitate health, happiness and optimal well-being through acupuncture and traditional eastern medicine. Each client is treated as an individual with your overall health and wellness as a first priority. Thank you for choosing my practice.

My financial policy is designed to help treat all clients equally and fairly. I've learned from experience that clear communication avoids any potential problems later on in our relationship. Please read the following carefully.

Co-payment is due at the time of services. I accept cash, check and Visa or Mastercard.

I am more than happy to process your insurance billing for you. Please remember that insurance policies are a contract between your insurance company and yourself. In the event your insurance company denies payment, if your deductible has not been met, or for any other reason your insurance company does not pay in full, you will be responsible for the balance due. If, during the course of your treatment, there are changes in your policy, please notify me as soon as possible to avoid any potential billing problems.

Missed Appointments:

- Please cancel your appointments 24 hours in advance so I may be able to offer the space to someone waiting to be seen.
- I understand this is not always possible so a one-time courtesy will be given. After the first time you will be billed a \$50 fee.
- No Shows: Not calling to cancel and not showing up for your appointment is considered a "no-show". A one-time courtesy will also be given for a no-show, after that you will be billed a \$50 fee.

I appreciate your understanding and courtesy in regards to missed appointments.

I acknowledge that I have read, understood and agree to the above financial policy.

Your signature: _____ Date: _____

Printed Name: _____ Social Security #: _____